Licensing Act 2003 – Notice of objection to TEN GT-DEC2023-13

Dear Sir/Madam,

Notification has been received by Environmental Health that The Aggie Club, Parsons Green, Bellfields, Guildford, Surrey, GU1 1QG has submitted a TEN application for 31/12/2023: times 11:00 – 01:00 (01/01/24); The provision of regulated entertainment, 150 people max in attendance, to allow for extended opening hours.

Environmental Health (EH) object to this application on the grounds that it would undermine the licensing objective of prevention of public nuisance.

The evidence to support this objection is as follows:

- GBC received a complaint related to noise from the club during events in March 2023. This was witnessed by out of hours officers during the noise patrol in March. Officers spoke to members of the committee who were unaware of conditions in the noise management plan related to noise, other than finishing by 11.30pm.
- Discussions were held with management and EH and it was suggested that events were not continued until a noise management plan (NMP)had been put in place.
- A further noise complaint was also received in March from a second resident
- A meeting took place at the club on 6 April 2023 with EH, where it was recommended to improve the Noise Management Plan.
- On 15 April 2023 out of hours officers witnessed music from the club audible inside the resident's property.
- The resident reported loud music on Friday night from 8pm to 11pm.
- On 24 April 2023 the EH officer requested whether the NMP had been updated.
- Resident had access to noise app at end of June 2023 and sent in recordings of music from Aggie Club audible in property up to 11.30pm at night from event on 1 July 2023.
- Up to August 2023 there was an improvement in noise from the club.
- On 2 September 2023 the resident advised that the music from the club was "thumping" from 7pm. Officers visited after 11pm and bass music was audible from the garden and inside the property.
- On 16 September 2023 officers were advised that music was played until 12.20am on Friday night/Saturday morning, in breach of the licence.
- On 17 October 2023 EH met with committee members of the club to discuss noise concerns and request amendments were made to the NMP, which had still not been updated.
- On 18 November 2023 the resident advised that music was loud before 21.40 but then stopped.
- On 24 November 2023 the resident advised that it was possible to hear people from inside the club from their back garden, however music was quieter.

- On 9 December 2023 resident advised that music from event on Friday 8 December was bassy and audible in their property.
- The resident has access to the Noise App to send recordings in, which have been submitted a total of 13 times between June and November 2023 from times ranging from 8.55pm to 12.23am.
- To date despite two visits by separate investigating officers, the NMP has not been fully updated as requested.

It is my opinion that an event up to 1am at the club will give rise to further noise complaints.

For these reasons, Environmental Health are satisfied that the granting of this TEN would undermine the licensing objective of preventing public nuisance. This objection is also served on Surrey Police Licensing, in accordance with the legislation.

Ian Croll

13.12.2023